

Why Choose Ringmasters?

- Standard orders are shipped within 48 hours.
- Rush orders are accommodated to the best of our ability.
- Order receipt confirmation is available.
- Merchandising, as well as in-store service and support is available.
- Outstanding customer service is committed to your success.
- We have 25 years of experience.

Warranty and Return Policy

- All items are guaranteed to be free from defects for the life of the item. However, Ringmasters is not responsible for damage to products due to normal wear and tear.
- Defective items will be repaired or replaced immediately upon return.
- All over-stock returns must have price stickers removed and be in saleable condition. Products must be sorted and packaged securely before shipping. Credit will not be issued for products that are damaged during return shipping as a result of improper packaging.
- All over-stock returns are subject to a 10% restocking fee.
- Returns for exchange or returns of defective items will not be subject to this fee.
- Ringmasters will pay return shipping charge for shipping errors and defects only.
- Sterling silver will tarnish over time and must be cleaned. Tarnish is not a defect. Rings returned because of tarnish are subject to a 10% restocking fee for cleaning purposes.
- Special cases will be considered individually. We will make every reasonable effort to cooperate and assist our customers. It is our belief that our success comes as a result of your success.
- Custom order products are not returnable.

Terms

We strive to do everything in our power to help you be successful. In return, you can help us be successful by being prompt with your payments. Our credit terms are: Net 30 upon credit approval. Payment is expected to be received 30 days from the invoice date. Late payments will result in a 2% per month finance charge and automatic credit review with the possibility of suspension. Orders without credit approval must be prepaid.

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We make every effort to have the stock sizes listed for rings in our inventory. All non-stock rings are special order and may take up to 10 weeks to arrive. Special orders are non-returnable. All stainless steel rings are available only in the stock sizes listed.